057 End-of-Course Survey Summary

Instructor: B. MCNAMARA



Completely = 4

KEY: None = 1	Somewhat = 2	Mostly= 3	Completely = 4			
A. INSTRUCTION						
 The instructor's professional experience and qualifications are appropriate to teach this course. 						
The instructor made certain that the course objectives were understood.						
3. The instructor maintained focus on learning objectives set out in the curriculum						
4 The instructor established clear criteria for evaluating student performance.						
5. The instructor provid	ed detailed constructive fe	edback on assignments / t	ests.	4		
6. Overall, the instructor	was effective in helping n	ne achieve the learning ob	jectives of this course.	4		
B. COURSE CONT	ENT/LEARNING OB	JECTIVES				
7. The learning objective	es of this course were clear	ly defined.		4		
8. The learning objective	es focused knowledge that	is relevant to the workpla	ice.	-		
9. The learning objective	s provided a balance betwe	en theory and practice.				
10. The assignments and	activities helped me achie	ve the learning objectives	i.	-		
11. The textbook (s) and	other materials helped me	achieve the learning obje	ctives			
C. OUTCOME/IMP	ACT					
12. I have improved my	theoretical understanding of	of the subject.				
13. I have improved my	practical understanding of	the subject.				
14.1 can apply what I lea	arned to the work environn	nent.				
15.1 would recommend	this course to another stude	ent.				
16. This course was valu	able to my educational exp	erience.				
D. ENVIRONMEN	T					
17. Textbook and curricu	ulum materials were availa	ble when I needed them.				
18. Administrative and s	apport services met my ne	eds.				
19. How many hours per	r week did you spend in pro	eparation for this course?				
20. How many days wer	e you absent during this co	urse?				
21. What grade do you e	expect to receive in this cla	ss?		4		
E, MISCELLANEC	OUS					
22. The instructor was a	vailable for conference out	side of scheduled class tir	me.			
23. The pace at which co	ourse material was covered	was adequate.				
24. The instructor made	good use of the allotted cla	ss time.				
25. The instructor helpe	d students share profession	al knowledge with the cla	355.			
26. The physical facilities	s and equipment met the r	eeds of the learner.				

27. Other students had the skills/ preparation necessary to succeed in this course.

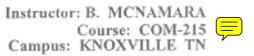
057 End-of-Course Survey Summary

Instructor: B. MCNAMARA
Course: KEY-100
Campus: KNOXVILLE TN

KEY: None = 1 Somewhat = 2 Mostly = 3 Completely = 4

A. INSTRUCTION	
 The instructor's professional experience and qualifications are appropriate to teach this course. 	4
The instructor made certain that the course objectives were understood.	4
3. The instructor maintained focus on learning objectives set out in the curriculum	4
 The instructor established clear criteria for evaluating student performance. 	4
 The instructor provided detailed constructive feedback on assignments / tests. 	4
 Overall, the instructor was effective in helping me achieve the learning objectives of this course. 	4
B. COURSE CONTENT/LEARNING OBJECTIVES	
7. The learning objectives of this course were clearly defined.	-4
8. The learning objectives focused knowledge that is relevant to the workplace.	4
9. The learning objectives provided a balance between theory and practice.	4
10. The assignments and activities helped me achieve the learning objectives.	4
11. The textbook (s) and other materials helped me achieve the learning objectives	3
C. OUTCOME/IMPACT	
12 I have improved my theoretical understanding of the subject.	4
 I have improved my practical understanding of the subject. 	d
14.1 can apply what I learned to the work environment.	4
15.1 would recommend this course to another student.	
This course was valuable to my educational experience.	
D. ENVIRONMENT	
17. Textbook and curriculum materials were available when I needed them.	
18. Administrative and support services met my needs.	
19. How many hours per week did you spend in preparation for this course?	1
20. How many days were you absent during this course?	
21. What grade do you expect to receive in this class?	I
E. MISCELLANEOUS	
 The instructor was available for conference outside of scheduled class time. 	
23. The pace at which course material was covered was adequate.	
24. The instructor made good use of the allotted class time.	
 The instructor helped students share professional knowledge with the class. 	
26. The physical facilities and equipment met the needs of the learner.	
27. Other students had the skills/ preparation necessary to succeed in this course	

057 End-of-Course Survey Summary



4

Completely = 4Mostly=3KEY: None = 1 Somewhat = 2A. INSTRUCTION The instructor's professional experience and qualifications are appropriate to teach this course. The instructor made certain that the course objectives were understood. 3. The instructor maintained focus on learning objectives set out in the curriculum 4. The instructor established clear criteria for evaluating student performance. 5. The instructor provided detailed constructive feedback on assignments / tests. Overall, the instructor was effective in helping me achieve the learning objectives of this course. 4 B. COURSE CONTENT/LEARNING OBJECTIVES 7. The learning objectives of this course were clearly defined. 4 The learning objectives focused knowledge that is relevant to the workplace. 9. The learning objectives provided a balance between theory and practice. 4 10. The assignments and activities helped me achieve the learning objectives. 4 11. The textbook (s) and other materials helped me achieve the learning objectives C. OUTCOME/IMPACT 12. I have improved my theoretical understanding of the subject. 4 13. I have improved my practical understanding of the subject. 14. I can apply what I learned to the work environment. 15. I would recommend this course to another student. 4 16. This course was valuable to my educational experience. D. ENVIRONMENT 17. Textbook and curriculum materials were available when I needed them. 18. Administrative and support services met my needs. ŏ 19. How many hours per week did you spend in preparation for this course? 20. How many days were you absent during this course? 21. What grade do you expect to receive in this class? E. MISCELLANEOUS 72. The instructor was available for conference outside of scheduled class time. 23. The pace at which course material was covered was adequate. 74 The instructor made good use of the allotted class time. 25 The instructor helped students share professional knowledge with the class. 26. The physical facilities and equipment met the needs of the learner.

27 Other students had the skills/ preparation necessary to succeed in this course.

057 End-of-Course Survey Summary

Instructor: B. MCNAMARA
Course: COM-151
Campus: KNOXVILLE TN

KEY: None = 1 Somewhat = 2 Mostly = 3 Completely = 4

A. INSTRUCTION 1. The instructor's professional experience and qualifications are appropriate to teach this course. 2. The instructor made certain that the course objectives were understood. 3. The instructor maintained focus on learning objectives set out in the curriculum 4 4 The instructor established clear criteria for evaluating student performance. 5. The instructor provided detailed constructive feedback on assignments / tests. 4 Overall, the instructor was effective in helping me achieve the learning objectives of this course. 4 B. COURSE CONTENT/LEARNING OBJECTIVES 7. The learning objectives of this course were clearly defined. 4 8. The learning objectives focused knowledge that is relevant to the workplace. 4 9. The learning objectives provided a balance between theory and practice. 10. The assignments and activities helped me achieve the learning objectives. 4 11. The textbook (s) and other materials helped me achieve the learning objectives C. OUTCOME/IMPACT 12. I have improved my theoretical understanding of the subject. 4 13. I have improved my practical understanding of the subject. 14. I can apply what I learned to the work environment. 15. I would recommend this course to another student. 16. This course was valuable to my educational experience. D. ENVIRONMENT 4 17. Textbook and curriculum materials were available when I needed them. 4 18. Administrative and support services met my needs. 19. How many hours per week did you spend in preparation for this course? 20. How many days were you absent during this course? 0 21. What grade do you expect to receive in this class? E. MISCELLANEOUS 22. The instructor was available for conference outside of scheduled class time. 4 23 The pace at which course material was covered was adequate. 24. The instructor made good use of the allotted class time. 25. The instructor helped students share professional knowledge with the class. 26. The physical facilities and equipment met the needs of the learner. 27. Other students had the skills/ preparation necessary to succeed in this course. 4

057 End-of-Course Survey Summary

Instructor: B. MCNAMARA Course: COM-210 Campus: KNOXVILLE TN

KEY: None = 1	Somewhat = 2	Mostly= 3	Completely = 4		
A. INSTRUCTION					
1. The instructor's profe	ssional experience and qua	alifications are appropriate	e to teach this course.	4	
The instructor made certain that the course objectives were understood.					
3. The instructor maintained focus on learning objectives set out in the curriculum					
4. The instructor establis	shed clear criteria for evalu	ating student performanc	e.	4	
5. The instructor provid	ed detailed constructive fe	edback on assignments /	tests.	3	
6. Overall, the instructor	was effective in helping n	ne achieve the learning ob	ejectives of this course.	4	
B. COURSE CONT	ENT/LEARNING OB	JECTIVES			
7. The learning objective	es of this course were clear	ly defined.		4	
8. The learning objective	es focused knowledge that	is relevant to the workpla	ice.	4	
9. The learning objectives	s provided a balance betwe	en theory and practice.		4	
10. The assignments and	activities helped me achie	ve the learning objectives		3	
11. The textbook (s) and	other materials helped me	achieve the learning obje	ctives	4	
C. OUTCOME/IMP	ACT				
12. I have improved my t	heoretical understanding o	f the subject.		3	
13. I have improved my p	ractical understanding of t	the subject.		3	
14. I can apply what I lea	rned to the work environm	ent.		3	
15. I would recommend to	his course to another stude	nt.		3	
16. This course was value	able to my educational exp	erience.		3	
D. ENVIRONMENT	Γ				
17. Textbook and curricul	lum materials were availab	le when I needed them.		3	
18. Administrative and su	pport services met my nee	ds.		3	
19. How many hours per	week did you spend in pre	paration for this course?		7	
20. How many days were	you absent during this cou	irse?		1	
21. What grade do you ex	pect to receive in this class	s?		В	
E. MISCELLANEOU	US				
22. The instructor was ava	ailable for conference outs	ide of scheduled class tim	ie,	4	
23. The pace at which cou	rse material was covered o	was adequate.		3	
24. The instructor made go	ood use of the allotted class	s time.		4	
25. The instructor helped	students share professiona	l knowledge with the clas	S.	4	
26. The physical facilities	and equipment met the ne	eds of the learner.		4	

27. Other students had the skills/ preparation necessary to succeed in this course.

057 End-of-Course Survey Summary



KEY: None = 1 Somewhat = 2 Mostly = 3 Completely = 4

A. INSTRUCTION 1. The instructor's professional experience and qualifications are appropriate to teach this course. 4 2. The instructor made certain that the course objectives were understood. 4 3. The instructor maintained focus on learning objectives set out in the curriculum 4. The instructor established clear criteria for evaluating student performance. 5. The instructor provided detailed constructive feedback on assignments / tests. 6. Overall, the instructor was effective in helping me achieve the learning objectives of this course B. COURSE CONTENT/LEARNING OBJECTIVES 7. The learning objectives of this course were clearly defined. 4 8. The learning objectives focused knowledge that is relevant to the workplace. 4 9. The learning objectives provided a balance between theory and practice. 3 10. The assignments and activities helped me achieve the learning objectives. 3 11. The textbook (s) and other materials helped me achieve the learning objectives 3 C. OUTCOME/IMPACT 12. I have improved my theoretical understanding of the subject, 3 13.1 have improved my practical understanding of the subject. 3 14. I can apply what I learned to the work environment. 15.1 would recommend this course to another student. 16. This course was valuable to my educational experience. D. ENVIRONMENT 17. Textbook and curriculum materials were available when I needed them. 3 Administrative and support services met my needs. 19. How many hours per week did you spend in preparation for this course? 5 20. How many days were you absent during this course? 21. What grade do you expect to receive in this class? В E. MISCELLANEOUS 22. The instructor was available for conference outside of scheduled class time. 4 23. The pace at which course material was covered was adequate. 4 24 The instructor made good use of the allotted class time. 25. The instructor helped students share professional knowledge with the class. 26. The physical facilities and equipment met the needs of the learner. 3 27. Other students had the skills/ preparation necessary to succeed in this course, 3

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: COM-200 Campus: KNOXVILLE

F. Student Comments

"I love Ms. B. McNamara she is a real instructor who cares about what you learn."

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: COM-210 Campus: KNOXVILLE

F. Student Comments

"Outstanding, Fantastic, Well Done Job, for the instructor."

"Billie is a good and helpful instructor."

"The instructor was great. I really enjoy her."

"Disks were not available till end of semester (No use to us then)."

"She assigned to much assignments, & when she didnt have our assignments graded. She is very unorganized."

"Great Teacher to much homework @"

"B. McNamara is a great teacher."

"It's hard to do your homework at home because you have to have a computer with internet."

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: COM-151 Campus: KNOXVILLE

F. Student Comments

"Miss Billie is a very good teacher. She really knows her computers. I have really enjoyed her."

"This is my 2nd time taking this class. Last time I took it w/ a different instructor I was lost the entire term, Ms. Billie has made the course much easier to understand & was always helpful when I needed her."

"She is one of the Best Instructor you have, when I took up keyboard didn't know anything through her instruction I learn all I needed to know. Great she earn teacher of the"

"Great Teacher!!"

"Excellent Teacher!!!"

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: COM-215 Campus: KNOXVILLE

F. Student Comments

"Ms. Billie is great!"

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: KEY-100 Campus: KNOXVILLE

F. Student Comments

"Great teacher @"

"The book had to many errors. I would suggest finding a new book."

057 End-of-Course Survey Summary

Instructor: B. McNamara Course Number: PRE-080 Campus: KNOXVILLE

F. Student Comments

"Mrs. McNamara is a great teacher. Her knowledge of typing is outstanding. She has truley helped me to become a better typer."